



WELCOME TO OUR

# Monthly Newsletter

+ 2023 Recap

and it went a little like this .....

# Safety

OUR COMMITMENT TO EXCELLENCE

At our company, we prioritize safety above all else. With an EMR of less than one, our proactive approach to safety has helped us maintain an excellent track record.

Our team is comprised of highly trained and experienced professionals who have attended multiple safety conferences and are committed to implementing the latest safety policies and procedures. We maintain Safety Certifications in Vero, ISN, and Avetta to ensure we are up-to-date with the latest safety standards.

Our commitment to safety is reflected in our exemplary performance- we sustained ZERO injuries in 2023, and all of our employees returned home to their families in the same condition as when they arrived at work.



### In this newsletter you will find:



### Our Stakeholders

WHAT MATTERS TO US

#### PEOPLE:

We're constantly evolving to stay ahead of the game. In 2023, we made some strategic key hires to boost our business prospects. Our leadership attended an intensive 12-week training program and attended various conferences to improve our brand and expand our professional network.

#### **CUSTOMER & BUSINESS:**

We're committed to providing exceptional service. We regularly conduct customer surveys to improve our support services and carry out post-project reviews after every project or storm. We're proud to have expanded our customer base with eight new clients, and our employees are now certified in EVITP training, allowing us to provide E/V installation and maintenance services to our customers.



## The Community

GIVING BACK

Our community outreach efforts are a testament to our values. We're proud to have participated in the Saginaw City Spring and Fall Clean Up events, and to have supported families in need during the holidays. Over 300 families were provided with holiday meals and gifts.

#### WATCH OUR NEWS BRIEF



# Coming Up

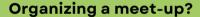
- -Vendor Conferences
  -Community Outreach
  -Networking
  - -Trainings

FIND OUT MORE



### Let's Collaborate

At PRH Group, we are committed to providing the best possible service to our customers. We value communication, so we'll always keep in touch to make sure we're meeting your needs. However, if you find that there are gaps that need bridging, please don't hesitate to reach out to us for assistance. We're always available to offer quotes, bids, or collaborate on solutions to any electrical supply issues you may encounter.



We can't wait to strengthen existing connections and build new ones with our customers. We'll be in touch soon to schedule, but don't hesitate to reach out with an invitation as well.





JOIN US IN 2024 FOR THE LATEST COMPANY AND COMMUNITY NEWS

Thank you for taking the time to read our newsletter! We look forward to keeping you updated on our progress and how we're striving to better serve our customers, employees, and community. Stay connected with us via our website www.prhgrp.com and follow our <u>Facebook page</u>. For any questions or concerns, please feel free to reach out to us at (989)272-3074.







